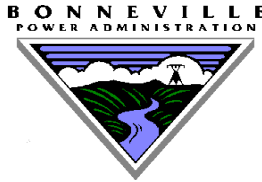




## Transmission

### SCHEDULING AUTOMATION FAQ

<b>Q</b>	<b>Has BPA been testing the hourly products?</b>
A	We test all production tags that come through our system currently. The production tags are copied to and processed by the new automation one of our test systems.
<b>Q</b>	<b>What is the current status of acceptable forms of submitting a schedule request to BPAT?</b>
A	All forms are currently acceptable as no automation has yet gone live with any scheduling automation. However, once scheduling automation is rolled-out, schedule requests will only be accepted via E-Tag.
<b>Q</b>	<b>I've heard several customers mention "scorecards". How does my company receive these?</b>
A	BPAT has been issuing scorecards to customers so that customers can view authorship or process improvements that must be made in order to ensure that an E-Tag is accepted as a schedule. If your company is not receiving scorecards, you may be at 100% authorship capabilities. If you want to find out more, please contact <a href="mailto:etag@bpa.gov">etag@bpa.gov</a> .
<b>Q</b>	<b>Will you hard code a time at which your system denies E-Tags in realtime, and if so, what time?</b>
A	We're not planning on implementing a hard coded time for our system to automatically deny tags in real-time. We originally designed it to automatically refuse a schedule request at the end of the scheduling window if the tag was not approved by all entities (still pending). We will deselect this function for the initial implementation, with the intent of never turning it on unless we experience operational problems with tags later going dead after checkout.
<b>Q</b>	<b>How do I gain access to BPAT's Customer Web Interface (CWI)?</b>
A	As a BPAT transmission contract holder (TCH), customers are able to log-in to a secured Extranet via CWI. Customers with log in information can access CWI at <a href="http://taim.transmission.bpa.gov/cwi/index.html">http://taim.transmission.bpa.gov/cwi/index.html</a> . If you are having trouble logging in through CWI, please contact <a href="mailto:etag@bpa.gov">etag@bpa.gov</a> .
<b>Q</b>	<b>I understand that we will have to monitor tx usage through CWI/SWI in the future. In the realtime environment, how long are you going to give the customers to view/approve/deny potential schedules on CWI/SWI before your system APPROVES an E-Tag?</b>



## Transmission

A	The length of the tag assessment period; 3 hours, 2 hours, 20 minutes, 10 minutes or 5 minutes (for late tags in real-time), depending on the time of submittal prior to start of flow.
Q	<b>During the test period, will your software be set-up to DENY E-Tags or will this feature be turned off during this time?</b>
A	Tags can be manually denied, but automatic denial will be turned off.
Q	<b>How much of a transition/testing phase will you go through in realtime where both systems will be running concurrently?</b>
A	There will be transition phase lasting months for training and testing of the new automation in our test environment.
Q	<b>Will you be matching E-Tag's with telephone schedules during the test period?</b>
A	Yes. BPAT schedulers will be using new Schedule by E-Tag views supported by some of our new automation. Customers can also participate in matching their own tags with telephone schedules by using the external version of the Schedule by E-Tag view through CWI.
Q	<b>How will transmission be purchased in the future (OASIS, E-Tag, other)?</b>
A	We are studying a proposal to enable the purchase of Hourly transmission by either OASIS or E-Tag.